

Management Systems



Certification, Audit & Training

Standardization is the new benchmarking criteria for organizations across the globe, and the best way to achieve Organizational Business Standardization is by opting for ISO Management System Certification. This has become very important nowadays, particularly because of competitive market dynamics and constant service refinement from the customer.

These MS Certifications are recognized worldwide with customers, suppliers, regulators and other interested parties. So, Top Management utilize these systems to help an organization fulfill all tasks needed to achieve its objectives. A management system is the framework of processes and procedures. It helps meet the needs and expectations of customers by prescribing systematic control of activities. The system is designed and intended to apply to virtually any process for Quality, Environment, Health and Safety or Food Safety Services anywhere in the world.

Management System Certification Services

In accordance with the ISO 17021 and international guidelines for certification body accreditation, FGI is accredited by **International Accreditation Services (USA)**. This accreditation shows the confidence of IAS in FGI's management system and that it complies with international accreditation requirements.

The audit process of FGI ensures the compliance of the applicant organization with the requirements of the relevant system standards. This is achieved through the review of the manuals and procedures and on-site audits of the applicant organization. This process is completed in two stages and in accordance with the requirements of ISO 17021.

A Certificate of Compliance is issued on completion of a successful audit. Additionally, a register of Certified Companies is maintained which can be accessed through the FGI website upon request. Typically conducted once a year, surveillance audits are performed by FGI to keep the system effective on a continual basis.

Experienced approved auditors are used by FGI in relevant industry sectors. This allows the audit process to produce meaningful results and improvements to the business process. FGI has a track record for excellent customer satisfaction for its Certification service.

QUALITY MANAGEMENT SYSTEMS - ISO 9001:2015

The different internal processes within the organization are integrated by a Quality Management System (QMS), with the aim to provide a process approach. With a process-based QMS, organizations can identify, measure, control, and improve the various core business processes that will eventually result in improved business performed and customer service that exceeds expectations.

OHSAS OCCUPATION HEALTH AND SAFETY SYSTEMS - ISO 45001:2018

A management system standard, ISO 45001:2018 addresses health and safety in the management of risk to minimize accidents and comply with regulations.

ENVIRONMENTAL MANAGEMENT SYSTEMS - ISO 14001:2015

A management tool used to evaluate an organization's activities, an Environmental Management System (EMS) can help to identify the environmental impacts that relate to those activities and the management of resources to minimize them. Additionally, an organization can comply with and maintain its compliance with environmental requirements with the help of EMS.

INTEGRATED MANAGEMENT SYSTEM

Integrated management aims to create a single management system which integrates multiple management system standards such as ISO 45001, ISO 22000, ISO 14001 and ISO 9001. Performed by qualified auditors, combined assessment in multiple management systems helps to significantly reduce the time and costs for audits. These benefits get passed onto the client.

FOOD SAFETY MANAGEMENT SYSTEMS - ISO 22000:2018

An international standard, the ISO 22000 specifies the requirements for a food safety management system that involves pre-requisite programs and HACCP principles for managing Food Safety risks.

FGI's Proficiency

Experienced personnel who are experts in their respective industries are part of the FGI's Auditors knowledge base. These experts help clients with value adds during the management systems Audit Process. An invaluable quality, the practical experience of the experts helps clients to understand the practical problems in documentation and implementation.

Additionally, the experts can advise individual organizations on a case by case basis. However, the audits are performed by independent auditors of FGI, making the Certification process impartial.

Management System Training Services

Careers are built by enhancing skills. Trainings' are the best ways to sharpen your skills. At Frontier Group International, we offer the best trainings in the field of Quality, Environmental, Safety, Food Safety, Risk Management, Business Continuity, Lean Management, etc. We also provide CQI IRCA accredited auditing courses for professionals to boost their employment prospects.

We conduct open house / public training courses and client based in-house programs. Some of the courses we conduct on an ongoing basis are:

- Lead Auditor Trainings – IRCA Approved (ISO 9001:2015, ISO 14001:2015, ISO 22000:2018, ISO 45001:2018)
- Implementer Trainings (ISO 9001:2015, ISO 14001:2015, ISO 22000:2018, ISO 45001:2018)
- Internal Auditor Trainings (ISO 9001:2015, ISO 14001:2015, ISO 22000:2018, ISO 45001:2018)
- Enterprise Risk Management Training (ISO 31000:2018)
- Business Continuity Management Training (ISO 22301:2019)
- Asset Management System Training (ISO 55001:2014)
- Facility Management System Training (ISO 41001:2018)
- Project Management System Documentation Training (PQP, CEMP, ASPECT-IMPACT, HIRA, HAZID, HAZOP, etc.)
- Quality Assurance Training (7 QC Tools (Cause-and-effect diagram; Check sheet; Control Chart, Histogram, Pareto Chart, Scatter Diagram, Stratification)
- Process Implementation Training
- Customer complaint handling training
- ISO 17020, ISO 17021 and ISO 17025 Awareness and Internal Auditor Courses
- Lean Management Training
- Lean Six Sigma Yellow Belt/ Green Belt / Black Belt

ISO 9001:2015

The Lead / Auditor course covers the general understanding of the concepts of process approach to ISO 9001:2015 **Quality Management Systems** and auditing in accordance with ISO 19011 and the eight quality management principles. Our Expert trainers explain the clauses of ISO 9001:2015 in detail and guide the participants through the entire audit process, from managing an audit program to reporting on audit results.

This course comprises of a 2-hour written examination for evaluation.

This course is for those intending to acquire the competence to audit an organization's ISO 9001-based management system.

ISO 14001:2015

The Lead / Auditor course covers the general understanding of the **Environmental Management Systems** approach to managing environmental aspects and their impacts and the requirements of ISO 14001. It also teaches the entire audit process starting from planning, to reporting and verifying corrective actions of EMS.

This course comprises of a 2-hour written examination for evaluation.

This course is for those intending to acquire the competence to audit an organization's ISO 1400 -based management system.

ISO 45001:2018

The Lead / Auditor course covers the general understanding to participants on **Occupational Health Safety Management System** and to acquire the competence to conduct audit based on the requirements of ISO 45001.

This course comprises of a 2-hour written examination for evaluation.

This course is designed for delegates who have prior knowledge of occupational health and safety management principles and concepts, and the requirements of ISO 45001.

ISO 22000:2018

The Lead / Auditor course covers the general understanding to delegates with the knowledge and skills required to perform audits of **Food Safety Management Systems** against ISO 22000, in accordance with ISO 19011, ISO 22003 and ISO 17021, as applicable.

This course comprises of a 2-hour written examination for evaluation.

This course is for those intending to acquire the competence to audit an organization's ISO 22000 based management system.